

# Charles Ferzli, DDS

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## Financial Policy and Payment Options

### PAYMENT IS DUE BEFORE SEEING THE DOCTOR

WE ACCEPT CASH, CHECKS, DEBIT, & ALL MAJOR CREDIT CARDS

#### Payment in Full:

- **For a 5% discount (10% for Seniors)**, you must pay your entire balance today. If you have dental insurance, we will help you complete your form so that you can file for reimbursement.
- We offer a variety of payment plans you may use to finance your treatment. If you are approved for a payment plan, you will owe nothing today. **Please note:** If you wish to finance your bill, *you must be approved for financing before seeing the doctor*. Approval is based on credit history. If you are interested in financing, please see our receptionist now.

#### For Patients With Dental Insurance:

Benefits must be verified by our office prior to your being seen by the doctor or you must pay in full for the appointment (see "Payment in Full" above).

Partial payment. If you wish to use this option, you must provide insurance information to our receptionist *before seeing the doctor*. We may copy your insurance card for our records.

**For most treatment, we must collect 60% of your balance today.**

For regular hygiene appointments, we must collect 10% of your balance. Periodontal treatment requires 60% co-payment. We will complete your insurance form and file with the insurance company for the balance of your account.

**If you choose to make partial payment today**, the balance due for your treatment is still **your responsibility**. Please be aware that there may be a balance on your account even after your insurance company pays.

**You will be responsible for any balance due after 30 days** even if insurance was filed.

**Refund Policy:** In rare cases, a crown, bridge, or denture may not work out for a patient. When the doctor and patient have determined this has happened, we still want to make you happy. The doctor will determine if there is an alternative treatment. If not, we can offer you a partial refund – the cost of the actual procedure (not including any build-ups, post & cores, x-rays) minus the fee charged by our lab. The refund will be issued as a check and you will leave with your temporary crown or bridge. In the event a root canal fails and the patient decides not to do re-treatment or replacement, we can offer you a partial refund – the cost of the procedure (not including any build-ups, post & cores, x-rays) minus the fee charged for a pulpotomy and sedative filling. The refund will be issued as a check and you will leave with a temporary sedative filling.

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Signature of Patient/Responsible Party

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Date